Amendments to the Claims:

The following listing of claims will replace all prior versions and listings of claims in the application:

Listing of Claims

Claims 1-50 (Canceled)

Claim 51. (Currently amended) A <u>comp</u>

A <u>computerized</u> process for accelerating improvement to a

a) a step for managing <u>on a computer</u> an ofganization developing said product, said step for managing an organizational comprising

a step for managing on a computer personnel of said organization, and

a step for implementing <u>on a computer</u> a product improvement process as needed to create and maintain a Software Engineering Process Group (SEPG);

b) a step for managing on a computer a project for development of said product; and

c) a step for managing <u>on a computer</u> delivery of said product, <u>said</u> computerized step for managing delivery of the product comprising:

a computerized step for analyzing the product;

a computerized step for designing the product, said designing step occurring after commencement of said analyzing step;

a computerized step for building and testing the product, said building and testing step occurring after commencement of said designing step, said building and testing step comprising a step for building and testing the technology infrastructure, a step for building and testing and application, and a step for planning and executing product and acceptance tests; and

a computerized step for deploying the product, said deploying step occurring after commencement of said building and testing step;

whereby the step for managing the organization, the step for managing project development; and the step for managing delivery occur concurrently, [[whereby]] results from the step for managing the organization are used to modify the step for managing project development and the step for managing delivery, and [[whereby]] results from the step for managing project

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development and results from the step for managing delivery are used to modify the step for managing the organization.

Claim 32 (Currently amended) The method of claim 51 further comprising a **computerized** step for managing a program for implementing said step for managing the organization, said step for managing development of said product; and said step for managing delivery of said product.

Claim 53. (Currently amended) / The method of claim 52, wherein said step for managing a program for implementing comprises:

a **computerized** step[[s]] for justifying the program;

a **computerized** step[[s]] for planning execution of the program;

a **computerized** step[[s]] for organizing program resources;

a **computerized** step[[s]] for controlling program work; and

a <u>computerized</u> step[[s]] for completing the program.

whereby said steps/for justifying the program; planning execution of the program; organizing program resources; controlling program work; and completing the program are performed sequentially.

Claim 54. (Currently amended) The method of claim 51, wherein the step for managing an organization comprises a step for managing personnel of said organization and the [[a]] step for implementing a product improvement process are performed in parallel.

Claim 55. (Currently amended) The method of claim 51, wherein the step for managing the personnel of the said organization comprises [[comprising]]:

a <u>computerized</u> step for designing a performance measurement infrastructure,

a computerized step for executing organization design and development, and

a <u>computerized</u> step for designing and deploying training[[,]].

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whereby the steps of designing a performance measurement infrastructure, executing organization design and development, and designing and deploying training are performed sequentially.

Claim 56. (Currently amended)\ The method of claim 51, wherein the step for implementing a product improvement process comprising:

- (i) a <u>computerized</u> step for planning and organizing the Software Engineering Process Group (SEPG) and
- (ii) a <u>computerized</u> step for managing and improving the organization's processes, the step of managing and improving the organization's processes comprising controlling SEPG project work, rolling out and supporting SEPG projects, completing the SEPG project, and controlling process improvement.

Claim 57. (Currently amended) project includes:

The method of claim 51, wherein the step for managing a

- a **computerized** step for planning of execution of the project;
- a **computerized** step for organizing project resources;
- a computerized step for controlling project work; and
- a computerized step for completing the project [[;]]].

whereby the steps for planning of execution of the project, organizing project resources, control project work; completion of the project are sequentially performed.

Claim 58. (cancelled)

Claim 59. (Currently amended) analyzing the product comprises:

The method of claim 51 [[58]], wherein the step for

- a computerized step for defining a business case;
- a **computerized** step for gathering and analyzing requirements
- a **computerized** step for assessing deployment environment; and

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a **computerized** step for identifying and analyzing application and interface requirements.

Claim 60. (Currently Amended) for designing the product comprises

The method of claim 51 [[58]], wherein the step for a step

- (i) a computerized step for designing technology infrastructure, including
 - a <u>computerized</u> step for identifying and analyzing technology infrastructure requirements,
 - a <u>computerized</u> step for selecting and designing execution/operation hardware, and
 - a <u>computerized</u> step for selecting and designing a development architecture; and
- (ii) a **computerized** step for designing an application, including
 - a computerized step for designing an application architecture,
 - a **computerized** step for designing a database,
 - a computerized step for planning a testing approach, and
 - a computerized step for designing a performance support approach,

whereby said steps for designing an application architecture, designing a database, planning a testing approach, and designing a performance support approach are performed in parallel.

Claim 61. (Cancelled)

Claim 62. (Currently Amended) The method of claim <u>51</u> [[61]], wherein the step for building and testing the technology infrastructure comprises:

computerized acquiring of physical environment assets and services;

computerized building and testing of execution/operations architecture; and

computerized building and testing of development architecture.

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Claim 63. (Currently Amended) The method of claim <u>51</u> [[61]], wherein the step for building and testing the application comprises:

computerized deployment planning of the application;

computerized performing of the application;

computerized detailed design of the application;

computerized build and test of the application;

computerized develop policies and procedures; and

computerized develop learning products related to the application.

Claim 64. (Cancelled)

Claim 65. (Currently Amended) The method of claim <u>51</u> [[58]], wherein the step for deploying the product comprises:

a <u>computerized</u> step for transitioning users and deploying policies and procedures;

a computerized step for deploying a physical environment;

a computerized step for deploying an application;

a computerized step for deploying a technology infrastructure; and

a **compute ized** step for activating and testing a solution.

Claim 66. (Currently Amended) A <u>computerized</u> process for accelerating improvement to a product, the method comprising the steps of:

a) managing <u>on a computer</u> an organization developing said product, said managing of the organizational comprising <u>computerized</u> managing personnel of said organization and <u>computerized</u> implementing of a product improvement process performed in parallel,

the managing the personnel of the said organization comprising sequentially performed steps of computer directed designing a performance measurement infrastructure, computer directed executing organization design and development after commencement of



the performance measure designing, and computer directed designing and deploying training after commencement of the executing, and

the implementing of a product improvement process comprising parallel steps of (i) <u>computerized</u> planning and organizing a Software Engineering Process Group (SEPG) and (ii) <u>computerized</u> managing and improving the organization's processes, the managing and improving the organization's processes comprising <u>sequentially performed steps of computer directed</u> controlling SEPG project work, <u>computer directed</u> rolling out and supporting SEPG projects <u>after commencement of the project work controlling</u>, <u>computer directed</u> completing the SEPG project <u>after commencement of the rolling out and supporting</u>, and <u>computer directed</u> controlling of process improvement <u>after commencement of the completing</u>;

- b) computerized managing a project for development of said product, wherein said project managing includes the sequentially performed steps of computer directed planning of execution of the project, computer directed organizing project resources after commencement of the execution planning, computer directed control project work after commencement of the project resources organization [[;]] and, computer directed completion of the project after commencement of the project work controlling; and
- c) <u>computerized</u> managing delivery of said product, the managing of product delivery comprising [the sequential steps of product analysis, product design, product building and testing, and product deployment,]

computer directed analyzing of the product;

computer directed designing of the product, said designing occurring after commencement of said analyzing;

computer directed building and testing of the product, said building and testing occurring after commencement of said designing, said building and testing comprising computer directed building and testing of the technology infrastructure, computer directed building and testing of an application, and computer directed planning and executing of product and acceptance tests; and

deploying the product, said deploying occurring after commencement of said building and testing;

whereby the step of managing the organization, the step for managing development; and the step for managing delivery are performed concurrently.

Claim 67. (Currently Amended) The method of claim 66 further comprising computer directed managing of a program for implementing said steps of managing the organization, managing development of said product; and managing delivery of said product, wherein said steps of managing a implementation program comprises the sequentially performed steps of:

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computer directed justifying the program;

<u>computer directed</u> planning execution of the program after <u>commencing said</u> <u>justifying</u>;

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<u>computer directed</u> organizing program resources <u>after commencing said</u> <u>planning</u>

<u>computer directed</u> controlling program work <u>after commencing said</u> <u>organization</u>

computer directed completing the program after commencing said controlling.

Claim 68. (Currently Amended) The method of claim 66, wherein the managing delivery of the product comprises sequentially performed steps of:

computer directed analyzing the product;

computer directed designing the product commencing after said analyzing,

computer <u>directed</u> building and testing the product <u>commencing after said</u> <u>designing</u>, and

<u>computer directed</u> deploying the product <u>commencing after said building and testing</u>.

Claim 69. (Currently Amended) A program storage device readable by a machine, tangibly embodying a program of instructions executable by a machine to perform method steps comprising:

a) a step for managing an organization developing said product, said step for managing an organizational comprising

a step for managing personnel of said organization, and

a step for implementing a product improvement process as needed to create and maintain a Software Engineering Process Group (SEPG);

a step for managing a project for development of said product; and

c) a step for managing delivery of said product, said step for managing delivery of the product comprising:

a step for analyzing the product;

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a step for designing the product, said designing step occurring after commencement of said analyzing step;

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a step for building and testing the product, said building and testing step occurring after commencement of said designing step, said building and testing step comprising a step for building and testing the technology infrastructure, a step for building and testing an application, and a step for planning and executing product and acceptance tests; and

a step for deploying the product, said deploying step occurring after commencement of said building and testing step;

Claim 70. (Currently Amended) The program storage device of claim 69; wherein the program of instructions executable by a machine further performs a method [[steps further comprises a]] step for managing a program for implementing said step for managing the organization, said step for managing development of said product [[;]], and said step for managing delivery of said product.

Claim 71. (cancelled)

Claim 72. (New) The program storage device of claim 70, wherein said step for managing a program for implementing comprises:

a step for justifying the program;

a step for planning execution of the program;

a step for organizing program resources;

a step for controlling program work; and

a step for completing the program.

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Claim 78. (new) The program storage device of claim 69, wherein the step for managing personnel of said organization and the step for implementing a product improvement process are performed in parallel.

Claim 74. (New) The program storage device of claim 69, wherein the step for managing the personnel of the said organization comprises:

a step for designing a performance measurement infrastructure,

a step for executing organization design and development, and

a step for designing and deploying training.

Claim 75. (New) The method of claim 51, wherein the step for implementing a product improvement process comprising:

(i) a step for planning and organizing the Software Engineering Process Group

(SEPG) and

(ii) a step for managing and improving the organization's processes, the step of managing and improving the organization's processes comprising controlling SEPG project work, rolling out and supporting SEPG projects, completing the SEPG project, and controlling process improvement.

Claim 76. (New) project includes:

The program storage device of claim 69, wherein the step for managing a

a step for planning of execution of the project;

a step for organizing project resources;

a step for controlling project work; and

a step for completing the project.

Claim 7. (New) The program storage device of claim 69, wherein the step for analyzing the product comprises:

a step for defining a business case;

a step for gathering and analyzing requirements

a step for assessing deployment environment; and

a step for identifying and analyzing application and interface requirements.

Appl. No. 10/005,759 Amdt. dated December 19, 2003 Reply to Office Action dated September 30, 2003 The program storage device of claim 69, wherein the step for a step for Claim 78. (New) designing the product comprises (i) a step for designing technology infrastructure, including a step for identifying and analyzing technology infrastructure requirements, a step for selecting and designing execution/operation hardware, and a step for selecting and designing a development architecture; and (ii) a step for designing an application, including a step for designing an application architecture, a step for designing a database, a step for planning a testing approach, and a step for designing a performance support approach, The program storage device of claim 69, wherein the step for building and testing the technology infrastructure comprises: acquiring of physical environment assets and services; building and testing of execution/operations architecture; and building and testing of development architecture. The program storage device of claim 69, wherein the step for building and Claim 80. (new) testing the application comprises: deployment planning of the application; performing of the application; detailed design of/the application; build and test of the application; develop policies and procedures; and develop learding products related to the application; Page 11 of 14

Claim \$1. (New) The program storage device of claim 69, wherein the step for deploying the product comprises:

a step for transitioning users and deploying policies and procedures;

a step for deploying a physical environment;

a step for deploying an application;

a step for deploying a technology infrastructure; and

a step for activating and testing a solution.